

## Hill County Operational Changes Report

3.30.2020 as of reports received by 4pm

### County Operation Updates

**911 Addressing Office – By appointment only. Most requests for services can be handled via phone Extension Service – Offices are open by appointment only, all meetings have been canceled through April 17<sup>th</sup> and any travel around the County is required to be approved by administration as mission critical to be allowed.**

**Tax Office – Closed to public traffic but most operations can be handled via online services.**

**District Clerk – Closed to walk-in traffic but for pro-se filings, call for an appointment**

**District Attorney - Open**

**County Clerk – Closed to Public Traffic, marriage license by appointment only**

**County Attorney – Open by Appointment Only**

**Auditor's Office – Open**

**Treasurer's Office - By Appointment Only**

**District Judge – Open by Appointment Only but holding court for essential cases**

**County Court at Law - Open by Appointment Only but holding court for essential cases**

**Justice of the Peace Precinct 1 – Closed to public traffic but most operations can be handled via online services and phone calls**

**Justice of the Peace Precinct 2 – Closed to public traffic but most operations can be handled via online services and phone calls.**

**Justice of the Peace Precinct 3 –Lobby closed. Available by phone and email.**

**Justice of the Peace Precinct 4 - Open**

**Veterans Service – Open by appointment only**

**County Judge and Commissioners – All open for business as normal**

**Election Services – Open**

**Sheriff's Office – Operations as normal but complying with state mandate of Jail Commission for no visitors allowed at jail. Walk-ins are being screened**

**County Constables – Operations as normal**

### Schools

**There are 11 schools in the county who issued a press release saying closed until 4/3. Hillsboro ISD issued a statement saying they are closed until further notice.**

**Hill College - With the spread of the coronavirus and to protect our college community, we will conduct all classes, 16-week and 2<sup>nd</sup> 8-week terms, online for two weeks following spring break, beginning Monday, March 23 through Sunday, April 5, 2020. We ask all students to regularly check their Hill College email account for program/course specific messages from their instructors.**

### Cities

**Hubbard – City of Hubbard has issued a shelter-in-place order**

**Blum – Working only through dropbox and telephone**

**Itasca – Itasca declared a disaster on 4/20. City Hall is modifying employee hours, and the Easter Egg Hunt that was scheduled for 4/4 has been canceled.**

**Malone – City Hall is closed to walk-in traffic until further notice. Business is being handled via email, phone calls and payments in the drop box**

**Mt. Calm – City office closed to the public until 4/2. City Secretary is working and will take phone calls, correspondence left in night drop box. The public library is closed until 4/2 as well.**

**Hillsboro – Disaster Declaration has been issued. City Hall is closed to walk-ins and handling payments through drive-through only and the Hillsboro Library is closed to walk-in traffic but providing modified services to check out items if patrons call in advance and the  
Whitney – Disaster Declaration has been issued. City offices operating but closed to walk-in traffic.  
Library is closed to walk-in traffic**

#### **Medical Services**

**Hill Regional – Changes to visiting hours.**

**- Access points limited to MOB (entrance facing intersection of E. Franklin and Jane Lane) and Admitting entrances**

**- MOB accessible between 7:45 a.m. – 5 p.m. Monday – Friday, Closed on weekends**

**- Admission entrance accessible 7:00 a.m. – 6:00 p.m. Monday – Friday, 7:00 a.m.– 3:00 p.m. Saturday, Closed Sunday.**

**- No one under the age of 16 allowed to visit patients.**

**- Verbal screenings conducted on all individuals entering Hill Regional.**

**\*\*A notice to all local vendors: Only Drew Beardon is authorized to issue a purchase order or purchase an item on behalf of Hill Regional Hospital.\*\***

**Family Home Health Care of Whitney – No changes to services provided at this time.**

**Whitney Medical Center - Open with normal operating hours from 8am to 8pm Monday to Saturday and Sunday 12pm to 6pm. Testing kits for COVID are available, however patients must meet certain CDC guidelines such as running a fever, flu negative, a respiratory condition, or are in a high risk population such as elderly in order to be eligible to be tested. They are not doing drive-through testing and require screening before a decision on whether to administer a test or not will be made.**

#### **Utilities**

**HILCO – HILCO employees whose responsibilities allow them to work from home are now working from home. The Elm Mott Office has been closed and only minimal staff located at remaining 4 business offices. The Civic and Event Center is closed.**

**Oncor - Implementing changes in the way we perform services in the field and we are committed to meeting the needs of all of our customers. As of today, Oncor offices are closed to the public, we implemented social distancing and temperature screenings at designated entry points. Also, all employees who have the capability to perform their work remotely are being directed to do so.**

#### **Churches**

**Our Daily Bread Food Bank Whitney – Hours of Operation remain the same, but clients are not allowed in the building. They drive up to the warehouse door and communicate with volunteers there. Additional safety precautions are being taken and the pantry is currently well-stocked.**

**Lake Whitney Ministerial Alliance Benevolence - Clients cannot enter the building**

**First Baptist Church of Hillsboro – Services for the weekend of March 22 are canceled. Wednesday services for March 25<sup>th</sup> are cancelled. The Church office is currently opened for normal business hours, and services for March 29<sup>th</sup> will be evaluated on March 23<sup>rd</sup>.**

**King Memorial United Methodist Church, Whitney – As of Sunday, March 15 all face-to-face activities have been suspended. Worship is offered online via Facebook. Sunday School and all other meetings**

utilize video conferencing. Most of office staff is working from home and office is closed to walk-in traffic.

Isaiah's Place – Office is closed to traffic and all activities are being conducted online via FB live  
FUMC Hillsboro – Online only worship via facebook live at 10am on Sundays. No other gatherings are taking place but their office is still open

Church on the Hill – All services have been suspended until after April 1<sup>st</sup>. They are live streaming on Sundays at 10am and during the week at various times yet to be determined.

Lakenon Baptist – Bible studies have been canceled and Sunday Morning Worship will be broadcast on FB Live at 11am. No onsite service until April and they will revisit extending if circumstances dictate.

First Methodist Church Mt. Calm – closed until 4/5/2020

Church of Christ Mt. Calm – Suspending services until 4/5/2020

Blum Churches – All Blum Churches are currently closed

#### **Businesses**

Cornerstone Funeral Home – Offices remain open, but all memorial services are limited to no more than 10 people in attendance.

Sonic – Itasca – Modified hours 7am to 10pm

Tommy's Restaurant in Blum – food available for pick up orders from 5am to 10pm

RB's Automotive – Problem calls and will pick up cars

Redneck Bar and Grill – Delivery and pickup available

Karen's Burrito Shack Itasca – closed

Citizen's State Bank Itasca – Conducting business through Drive Through Only. Office is closed.

Lake Whitney State Park – No change to business hours. Park Headquarters closed to minimize direct visitor contact. Reservations can be made online for overnight/day use. Group Recreation Hall, Group Shelters, All Special Events and All Interpretive Programming.

Loretta's Stitch N Stuff - Whitney – Closed until 4/1

Lake Home Realty – Office Closed, but services still being provided remotely

Stitchin' Shack/ UHaul – No Changes to hours, but increased sanitizing efforts and will provide curbside pickup for machine or embroidery jobs and respecting suggested guidelines and monitoring for updates